
From: John Clark [john@hmmusic.com]
Sent: Saturday, February 21, 2009 11:58 AM
To: Williams, Catrice (DTC)
Subject: DTC / Verizon

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Hello,

Regarding the DTC investigation into Verizon service to Western MA:

Our service from Verizon is, I believe, substandard. Quality of the sound is almost always bad, and worse in wet weather. When outages occur, Verizon does usually repair them within 24 hours or so, but the outages occur much too often.

Thank You,

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